

Cancellation Policy

Cancellations must be notified in writing or video letter as soon as reasonably possible and must be received by Rev Gill Behenna at the *Signs of God* address 1 Saxon Way, Bradley Stoke, Bristol BS32 9AR or by email at info@signsofgod.org.uk.

A full refund, less any non-returnable deposit, will be reimbursed for cancellations received in writing more than 16 working days prior to an event.

No refund will be offered for cancellations given later than 16 working days. Unless due to sickness and for which a doctor's certificate is provided.

Cancellations after full payment has been received, regardless of length of notice, will incur an administration fee of £20

In the event that *Signs of God* cancels an event, delegate payments will be returned in full.

Where *Signs of God* postpones an event, delegate payments at the postponement date will be re-credited towards the rescheduled date. If the delegate is unable to attend the rescheduled event, the delegate will receive a full refund.

Signs of God is not responsible for any loss or damage as a result of a substitution, alteration, cancellation or postponement of an event.

Signs of God reserves the right to modify the advertised speakers, trainers or topics if necessary. Any substitutions or alterations will be updated on our webpage as soon as possible